



# Agency Form

Form Name: Congregate Care Providers Scorecard	Chapter: 12
Form Number: 4.12.2	Effective Date: 05 DEC 2024

## Congregate Care Provider Scorecard

The MDCPS Congregate Care Provider Scorecard is based on sixteen (16) performance measures applied across congregated provider contracts. Provider performance is ranked by quartiles that include Safety, Permanency and Well-Being. Each metric within the quartiles is expected to be at 100%. Any metric determined to be below 80% will require a corrective action plan. A total score will be established by adding all quartile metrics together and dividing them by 16.

Two (2) or more scores below 70% within the SAFETY quartile will result in a meeting between the provider’s Chief Executive Officer and MDCPS to develop a feasible plan for improvement. Repeated deficiencies within a six-month timeframe may result in further plans for improvement to include loss of contract.

Ultimately, congregated care providers’ scorecard performance has implications for contract renewal.

<b>FY 2024 CONGREGATE CARE PROVIDER SCORECARD OUTCOMES (Bi-Annual)</b>	
<b>Facility Name:</b>	
<b>Date:</b>	
<b>MDCPS Reviewer Name/Title</b>	
<b>Overall Assessment Period Data</b>	
1	Total # of youth placed in setting
2	Placement utilization rate (based upon beds used within assessment period)
3	Total # of child records reviewed
4	Total # of staff records reviewed
5	Total # of correction action plans implemented
<b>Performance Indicator by Incidence</b>	
1	Total # of serious incident reports
2	Total # of unplanned discharges
3	Total # of youth elopements
4	Total # of medication mismanagement episodes by staff

<b>SAFETY</b>		
1	% of staff with compliant background checks (100%)	
2	% of days when staffing ratio was maintained (100%)	
3	% of staff meeting training requirements (100%)	
4	% of youth who did NOT experience maltreatment by staff (100%)	
5	% of Serious Incident Reports submitted within required timeframe (100%)	
6	% of youth receiving an initial risk assessment (100%)	
<b>PERMANENCY</b>		
7	% of youth with current Individual Service Plans (100%)	
8	% of youth discharged with required discharge notice (100%)	
9	% of youth engaged in sibling/family visitations (100%)	
10	% of ISP's containing services provided to youth (100%)	
11	% of Family Team Meeting that included youth and MDCPS Specialist (100%)	
<b>WELL-BEING</b>		
12	% of youth receiving independent life skills supports (100%)	
13	% of youth with current routine health exams (100%)	
14	% of youth with current routine dental exams (100%)	
15	% of youth that received an initial mental health assessment within first 30 days of placement (100%)	
16	% of youth receiving an annual (12 months) mental health (100%)	
<b>TOTAL OVERALL SCORE:</b>		